

PMO & governance

Give decisions the structure they need.

More templates do not automatically improve control. A useful PMO makes the right information available to the right decision-makers, with proportionate governance and clear accountability.

The value we bring

- Organisation: create consistent accountability without unnecessary process.
- Cost control: surface forecast deterioration early enough to act.
- Delivery: reduce reporting ambiguity and shorten the path to decisions.

How we work

- Assess reporting, governance pain points and the decisions being delayed.
- Design a minimum useful operating model, roles and quality gates.
- Pilot the approach with teams and adjust it using adoption feedback.

PMO & governance

What you receive

- PMO improvement roadmap and governance calendar.
- Decision rights, escalation routes and practical quality-gate criteria.
- Reusable reporting templates and a concise management dashboard.

How we measure progress

- Decision turnaround time and overdue escalations.
- Completeness and timeliness of cost and delivery forecasts.
- Reporting effort per team and adoption of agreed practices.

Agree the baseline, target, owner and review cadence at the start. Measures are selected to fit the engagement.

Explore the illustrated engagement

The dashboard is green. Decisions are still late.

Page 3 shows the situation, our entry point, the client decisions and the intended value. Illustrative scenario, not a client case study.

A practical starting point

Begin with a maturity and usefulness assessment based on real reporting cycles and stakeholder interviews.

Governance must fit the organisation. A heavier process is not inherently safer, and tool deployment alone does not establish a functioning PMO.

Scope, availability, fees and expected outputs are agreed before engagement. Outcomes depend on context, adoption and decisions.

Discuss your situation: info@flockshift.com | flockshift.com/contact

ILLUSTRATIVE ENGAGEMENT / NOT A CLIENT CASE STUDY

The dashboard is green. Decisions are still late.

The vision: Give leaders earlier visibility of exposure and a clear route to act.

The situation: Project reports arrive on time, but forecasts are inconsistent and escalations lack options or owners. Teams spend time formatting updates while decisions remain unresolved.

Where FlockShift steps in: The delivery leader asks FlockShift to redesign the minimum governance needed for useful decisions.



JOURNEY	FLOCKSHIFT INTERVENES	THE CLIENT OWNS	TANGIBLE OUTPUT
01 / Find the friction	Review real reports and stalled decisions.	Identify the decisions governance must support.	A focused governance diagnosis.
02 / Design for decisions	Define ownership, exceptions and useful reporting.	Approve decision rights and escalation thresholds.	A lightweight operating model.
03 / Pilot with teams	Test the model on live reporting cycles.	Provide feedback and resolve role conflicts.	Refined templates and working routines.
04 / Embed and review	Coach adoption and review usefulness.	Own standards and continuous improvement.	A PMO improvement and ownership plan.

What better looks like: Reporting focuses on decisions and exposure. Escalations reach an accountable decision-maker. Governance effort is proportionate to its usefulness.

What we would measure: Decision turnaround and overdue escalations. Forecast completeness and consistency. Reporting effort and adoption feedback.

Fictional scenario, not achieved results. Scope, measures and responsibilities are agreed with the client. Outcomes are not guaranteed.